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ONA17 – All Digital Premium Subscription Model October 2017

Original Strategic Considerations

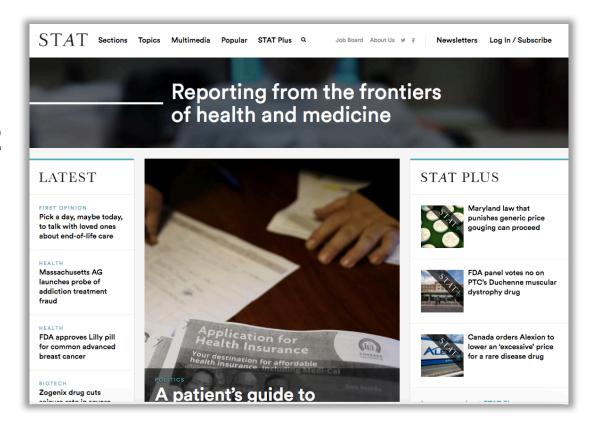
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Is it a vibrant market?

Is there an unmet reader need?

Can we create must-read journalism?

Would readers pay?



STAT: Timeline & Goals

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November 2015

- Launch free site: Build awareness, trust, authority
- Start monetizing with advertising

December 2016

Launch STAT Plus

Mid -Year 2017

Develop Plus growth plan and/or PRO plan

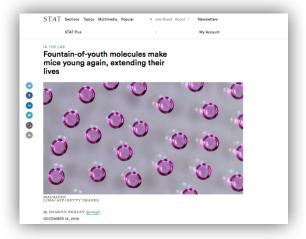
2018

Focus and grow

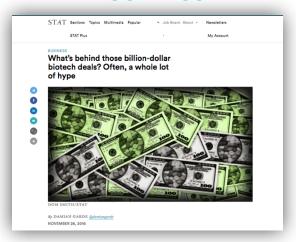
Launch with comprehensive coverage

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SCIENCE



BUSINESS





HEALTH

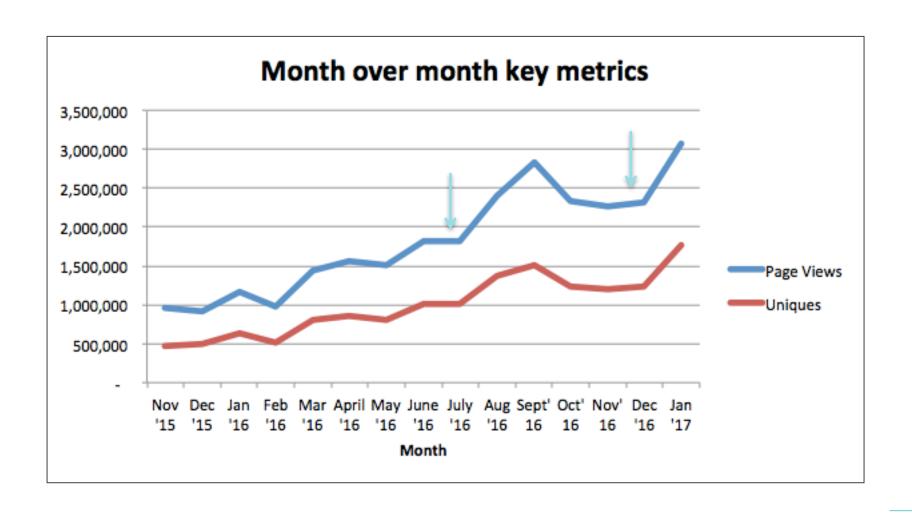


POLICY



STAT is resonating

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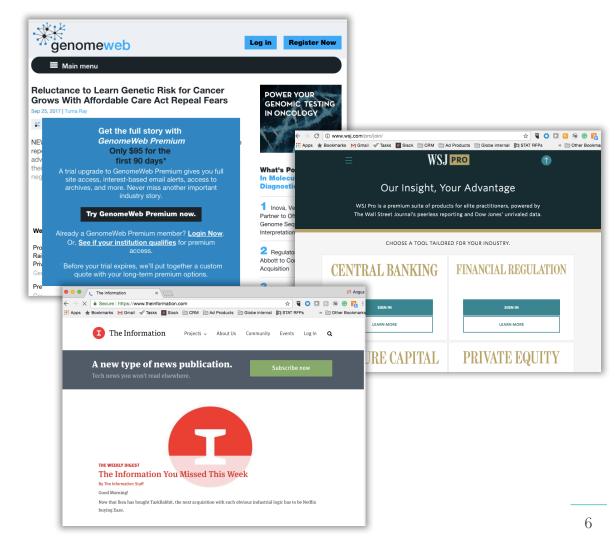
Pay wall competitive analysis

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What are media brands doing with pay walls

What other pay wall examples are our readers bumping into:

- Meters
- Hard pay walls
- Memberships
- Print/Digital subs
- One-off reports
- In app purchases



Target audience: Filter for a paying audience

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On STATnews.com

- 50% 66% reading for professional reasons
- Loyal/ repeat visitors: pharma & biotech industry coverage
- Primary Reader: marketing/communications, VC/Finance, Biotech, Pharma, Consulting, Legal, Provider

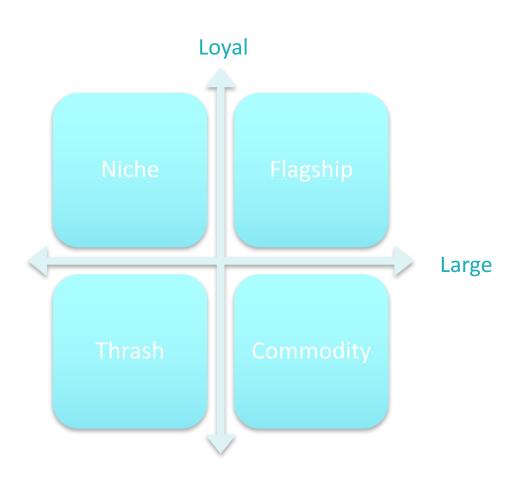
STAT readers, percent willing to pay:

• Yes/It depends 36%

• No 64%

General value of content

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Niche: Hard Pay wall

Flagship: Meter

Commodity: Advertising

Thrash: Low value

What content is must read

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Based on traffic analysis:

- Pharma, Biotech, Policy coverage/columnists
 - Most loyal, repeat visitors
- June 2016 Survey Topics: What is "Must-Read" and worth paying for:
 - biotech/pharma industry news
 - science & discovery
 - watchdog journalism
 - related policy/politics

Product Features

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Exclusive, Original reporting

Trusted, respected journalists

Commentary and perspective on news

 "Don't just tell me what happened, I can see that in many places for free. Tell me why it matters."

Also...

- Key Industry Event Coverage
- Early access to enterprise stories
- Online community discussions
- Events

Pricing Strategy

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Current Sources for News:

NYT, WSJ, NEJM, Boston Globe, JAMA, Science, Nature, Washington Post

The Economist	\$52
Science	\$65 - \$125
NEJM	\$139
Timmerman Report	\$149
NYT	\$195 - \$325
Nature (includes print)	\$199
ModernHealthcare	\$199 - \$399
Boston Globe	\$208
WSJ	\$348
GenomeWeb	\$380
The Information	\$399
FT	\$432 - \$660

Execution: Strategic Framework & Metrics

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Attract

- Search friendly content; Must-read content
- Social distribution: paid & free
- Referring sites/partners
- Key Metric: In-bound traffic, search rankings

Capture

- Social follow
- Email sign-ups
- Key Metric: Email capture rate

Engage

- Email newsletters
- Compelling free content
- Key Metrics: Email retention rate; open rate/CTR last 180 days; clean list

Monetize

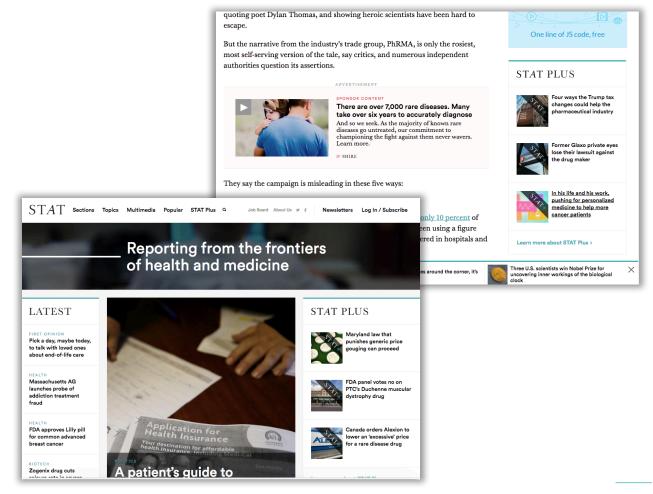
- Compelling premium content
- Convert to paying user
- Key Metric: Revenue per email subscriber

Source: Mequoda

Attract: UX Considerations

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- Clearly delineate free vs. Plus content
- Surface free and paid content in all areas:
- Homepage
- Article Page
- Newsletters



Attract: Promotion Considerations

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Advertising

- Retargeting
- Paid social, search

Campaigns

- Free Content
- Plus Content
- Newsletters
- Online events
- Live events

Value of Retargeting

- New brand challenge: awareness
- Many 1x visitors
- Opportunity to target high value 1x readers
- Abandoneds

Referring Sites

- Partnerships (content & email)
- Social swaps

Event Partnerships

- Promotional swaps
- Success = sign-ups

Industry Association Partnerships

Free STAT Online Events

Attract: Content Strategy Framework

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Editorial mission >> What are content ideas

Who is the target audience >> Narrow content ideas

Define their needs >> Narrow the list further

Define their objective >> Narrow further

Source: Content Marketing Institute

Capture Considerations

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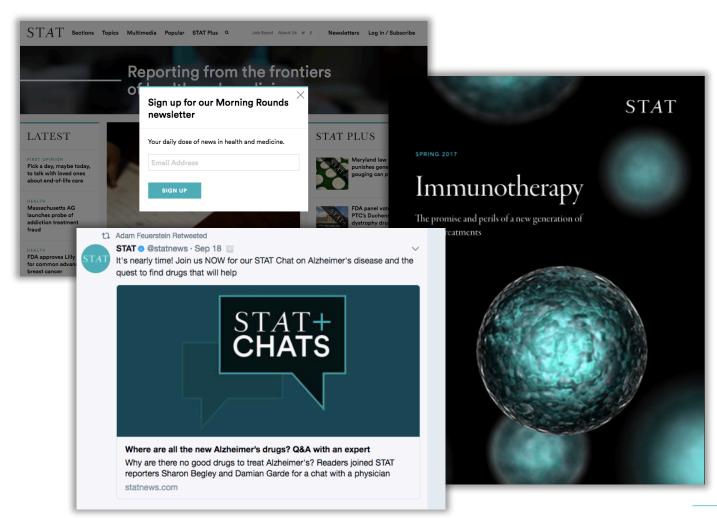
Targeted signups

Repackage content

Live formats

What best serves the reader

Manage intrusiveness



Engage

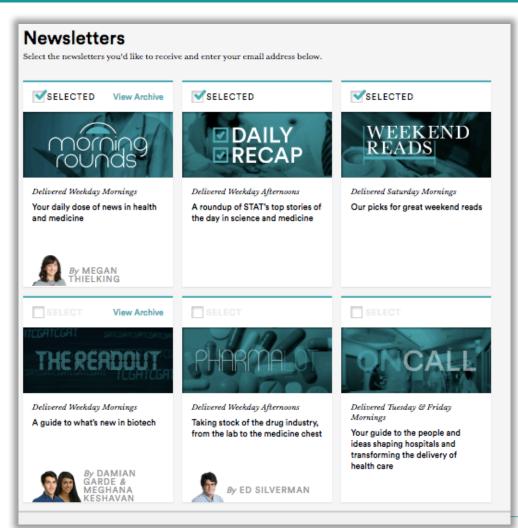
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13 Newsletters

All prominently feature free content

All highlight STAT Plus stories

All are free



Monetize

STAT

Must read content

Hard Pay wall

30 Days Free

- Monitor cancels
- IBM Watson story

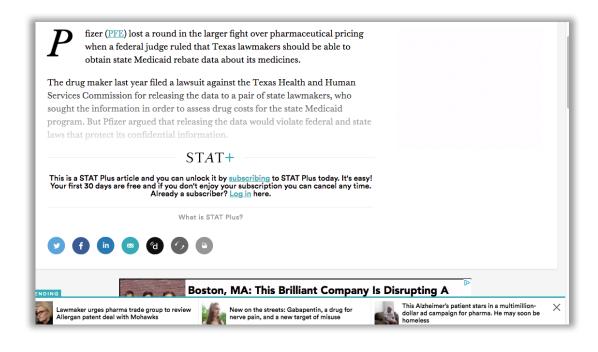
Trail Offer Tests

Paid Promotion

Offer campaigns

What you Missed Email

Exclusive Events: live and online



Funnel Metrics

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Dashboard

- Channel Traffic: Direct load, email, search, social, referrals
- STAT Plus story traffic: how many people bumping into wall
- Check-out traffic
 - UX optimization
 - Abandons pull to side to re-engage
- Trial Subscriptions Started
 - Cancellations pull to side to re-engage
- Welcome, first two weeks of engagement & outreach

Traction To-Date

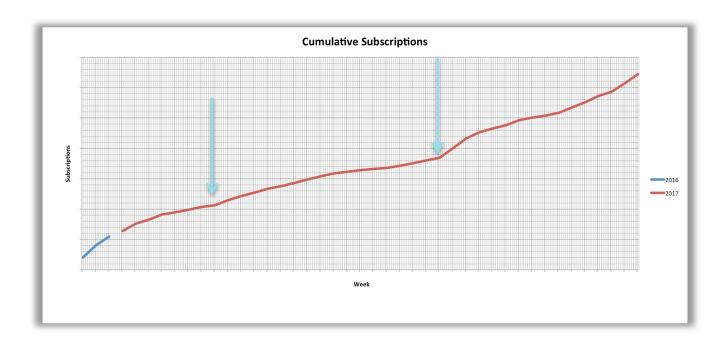
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Monthly vs. Annual Subscriptions

Group Subscriptions

Dedicated selling/marketing efforts

Power of individual journalists



Recap

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Vibrant Market

Target audience: size to scale, but need to focus

Clear position, satisfy unmet need

Must read: tensions, vanity, self improvement, do your job

Audience Data

- Who exactly is reading and then subscribing
- and who is reading but not subscribing

Content Data

What is attracting, engaging, converting, retaining

Platform Data

Which are driving traffic that converts to subscriptions

Resources

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Hubspot blog

Content Marketing Institute

Mequoda

US Governement Bureau of Labor Statistics

Competitive Media Kits (BPA statements)

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Thank you.